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LD 57: Flexible Feature Codes

Overlay program 57 allows the implementation and administration of the Flexible Feature Codes (FFC) software and hardware.

Up to 100 user access codes may be entered at a time for one or more different codes. After entering 100 user access codes, SCH8891 is output.

If the Directory Number Expansion (DNXP) package 150 is equipped, up to 7 digits are allowed for Flexible Feature Codes. Otherwise, a maximum of 4 digits can be entered.

Prompts and responses

Prompt	Response	Comment
REQ	aaa	Request
TYPE	FFC	Type of data block
CUST	xx	Customer number associated with this function
FFCT	(NO) YES	Flexible Feature Confirmation Tone
CEPT	(NO) YES	Conference European Des Postes Tel defaults
- REP*	0-9	Replacement for the * in the CEPT default codes
ALL	(NO) YES	Remove all Flexible Feature Codes
CODE	aaaa	Specific Flexible Feature Code type
- ADMN	ADMN xxxx	Set-based Administration sequence code Enter Flexible Feature Code
- AREM	AREM xxxx	Automatic Set Removal code Enter Flexible Feature Code
- ASRC	ASRC xxxx	Automatic Set Relocation code Enter Flexible Feature Code
- ATDA	ATDA xxxx	Autodial Activated Enter Flexible Feature Code
- ATDD	ATDD xxxx	Autodial Deactivated code Enter Flexible Feature Code
- AUTH	AUTH xxxx	Authorization code Enter Flexible Feature Code
- AWUA	AWUA xxxx	Automatic Wake Up Activate code Enter Flexible Feature Code
- AWUD	AWUD xxxx	Automatic Wake Up Deactivate code Enter Flexible Feature Code
- AWUV	AWUV xxxx	Automatic Wake Up Verify code Enter Flexible Feature Code
- BNRA	BNRA xxxx	Busy Number Redial code Enter Flexible Feature Code

- BNRD	BNRD xxxx	Busy Number Redial Deactivate code Enter Flexible Feature Code
- CCFA	CCFA xxxx	Customer Call Forward code Enter Flexible Feature Code
- CCFD	CCFD xxxx	Customer Call Forward Deactivate code Enter Flexible Feature Code
- CDRC	CDRC xxxx	CDR Charge Account code Enter Flexible Feature Code
- CFDD	CFDD xxxx	Call forward destination deactivation Enter Flexible Feature Code
- CFHO	CFHO xxxx	Call Forward/HUNT Override via FFC code Enter Flexible Feature Code
- CFWA	CFWA xxxx	Call Forward All Calls Activate code Enter Flexible Feature Code
- CFWD	CFWD xxxx	Call Forward All Calls Deactivate code Enter Flexible Feature Code
- CFWV	CFWV xxxx	Call Forward All Calls Verify code Enter Flexible Feature Code
- COND	COND xxxx	Conference Diagnostics code Enter Flexible Feature Code
- CPAC	CPAC xxxx	Call Park Access Code Enter Flexible Feature Code
- CPP	CPP xxxx	Calling Party Privacy code Enter Flexible Feature Code
- CPPO	CPPO xxxx	Calling Party Privacy Override code Enter Flexible Feature Code
- CPRK	CPRK xxxx	Call Park code Enter Flexible Feature Code

LD 57

- CSHF	CSHF xxxx	Centrex Switchhook Flash code Enter Flexible Feature Code
- CWGA	CWGA xxxx	Call Waiting Activated code Enter Flexible Feature Code
- CWGD	CWGD xxxx	Call Waiting Deactivated code Enter Flexible Feature Code
- C6DS	C6DS xxxx	Six-Party Conference code Enter Flexible Feature Code
- DEAF	DEAF xxxx	Deactivate Feature code Enter Flexible Feature Code
- DPVS	DPVS xxxx	Data Port Verification code Enter Flexible Feature Code
- ELKA	ELKA xxxx	Electronic Lock Activate code Enter Flexible Feature Code
- ELKD	ELKD xxxx	Electronic Lock Deactivate code Enter Flexible Feature Code
- EOVR	EOVR xxxx	Enhanced Override code Enter Flexible Feature Code
- GHTA	GHTA xxxx	Group Hunt Termination Allowed code Enter Flexible Feature Code
- GHTD	GHTD xxxx	Group Hunt Termination Disallowed code Enter Flexible Feature Code
- GRHP	xxxx	Group Hunt Pilot DN
- - USE	(GPHT)	Initiate Group Hunting
- - LSNO	nnn	List Number
- - HTP	aaa	Hunting Type
- - CFBA	(NO) YES	Call Forward Busy Activate
- GRPF	GRPF xxxx	Group Call code Enter Flexible Feature Code

- GRCL	GRCL xxxx	Group Call List number code Enter Flexible Feature Code
- HIDN	HIDN xxxx	Hospitality Identification (Hospitality Management) code Enter Flexible Feature Code
- HOLD	HOLD xxxx	Permanent Hold code Enter Flexible Feature Code
- ICFA	ICFA xxxx	Internal Call Forward Activate code Enter Flexible Feature Code
- ICFD	ICFD xxxx	Internal Call Forward Deactivate code Enter Flexible Feature Code
- ICFV	ICFV xxxx	Internal Call Forward Verify code Enter Flexible Feature Code
- INST	INST xxxx	Set based administration Installer code Enter Flexible Feature Code
- HREL	HREL xxxx	Hospitality Relocation (Hospitality Management) code Enter Flexible Feature Code
- ICPA	ICPA xxxx	Intercept Computer Interface Activate code Enter Flexible Feature Code
- ICPD	ICPD xxxx	Intercept Computer Interface Deactivate code Enter Flexible Feature Code
- ICPO	ICPO xxxx	Intercept Computer Interface Override code Enter Flexible Feature Code
- ICPP	ICPP xxxx	Intercept Computer Interface Print code Enter Flexible Feature Code
- IMS	IMS xxxx	Integrated Message System access code Enter Flexible Feature Code
- ITXX	xxxx	For "1xx" Special Services (up to 4 digits)
- - RTXX	xxxx	CO route number for the "1xx" service

LD 57

- LILO	LILO xxxx	Log In-Log Out for 500/2500 ACD sets code Enter Flexible Feature Code
- LIXX	LIXX xxxx	500/2500 ACD set login (non-toggle mode) code Enter Flexible Feature Code
- LOXX	LOXX xxxx	500/2500 ACD set logout (non-toggle mode) code Enter Flexible Feature Code
- MLIO	MLIO xxxx	Multi-Language I O code Enter Flexible Feature Code
- MNT	MNT xxxx	Enter set-based Maintenance sequence code Enter Flexible Feature Code
- MNTC	MNTC xxxx	Maintenance Access code Enter Flexible Feature Code
- MSBA	MSBA xxxx	Make Set Busy Activated code Enter Flexible Feature Code
- MSBD	MSBD xxxx	Make Set Busy Deactivated code Enter Flexible Feature Code
- MTRC	MTRC xxxx	Malicious Call Trace code Enter Flexible Feature Code
- MWRA	MWRA xxxx	Repeat Multiple Wake Up Activated code Enter Flexible Feature Code
- MWUA	MWUA xxxx	Multiple Wake Up Activated code Enter Flexible Feature Code
- MWUD	MWUD xxxx	Multiple Wake Up Deactivated code Enter Flexible Feature Code
- NRDY	NRDY xxxx	Not Ready Activation/Deactivation for 500/2500 ACD sets code Enter Flexible Feature Code
- OVRD	OVRD xxxx	Override and Priority Override code Enter Flexible Feature Code
	OCBA	Outgoing Call Barring feature code

- OCBA	xxxx	Outgoing Call Barring feature
- OCBD	OCBD xxxx	Outgoing Call Barring Deactivate code Enter Flexible Feature Code
- OCBV	OCBV xxxx	Verify the Outgoing Call Barring feature code Enter Flexible Feature Code
- PGAP	PGAP xxxx	Answer Parallel Paging code Enter Flexible Feature Code
- PGIP	PGIP xxxx	Initiate Parallel Paging code Enter Flexible Feature Code
- PGSP	PGSP xxxx	Initiate Serial Paging code Enter Flexible Feature Code
- PLDN	PLDN xxxx	Pilot DN code Enter Flexible Feature Code
- - USE	aaaa	Use (aaaa = GPHT, SCLU, or SCLC)
- - LSNO	nnnn	List Number
- - HTYP	aaa	Hunting Type (aaa = (LIN) or RRB)
- - CFWI	(NO) YES	Call Forward All Calls have priority over Group Hunting
- - MQUE	aaaa	Limit to calls Queued against pilot DN (aaa = (ALL), 0, 1, or ACTM)
- PUDN	PUDN xxxx	Pick Up DN code Enter Flexible Feature Code
- PUGR	PUGR xxxx	Pick Up Group code Enter Flexible Feature Code
- PURN	PURN xxxx	Pick Up Ringing Number code Enter Flexible Feature Code
- RCFA	RCFA xxxx	Remote Call Forward Activate code Enter Flexible Feature Code
- RCFD	RCFD xxxx	Remote Call Forward Deactivate code Enter Flexible Feature Code
	RCFV	Remote Call Forward Verify code

LD 57

- RCFV	xxxx	Enter Flexible Feature Code
- RDLN	RDLN xxxx	Redial Last Number code Enter Flexible Feature Code
- RDNE	RDNE xxxx	Redial Number Erase code Enter Flexible Feature Code
- RDSN	RDSN xxxx	Redial Saved Number code Enter Flexible Feature Code
- RDST	RDST xxxx	Redial Store code Enter Flexible Feature Code
- RGAA	RGAA xxxx	Ring Again Activate code Enter Flexible Feature Code
- RGAD	RGAD xxxx	Ring Again Deactivate code Enter Flexible Feature Code
- RGAV	RGAV xxxx	Ring Again Verify code Enter Flexible Feature Code
- RMST	RMST xxxx	Room Status code Enter Flexible Feature Code
- RPAN	RPAN xxxx	Radio Paging Answer call code Enter Flexible Feature Code
- RPAX	RPAX xxxx	Radio Paging Access code Enter Flexible Feature Code
- SADS	SADS xxxx	SAR Disable code Enter Flexible Feature Code
- SAEN	SAEN xxxx	SAR Enable code Enter Flexible Feature Code
- SALK	SALK xxxx	SAR Lock code Enter Flexible Feature Code
- SAUN	SAUN xxxx	SAR Unlock code Enter Flexible Feature Code

- SPCP	SCPC xxxx	Station Control Password Change code Enter Flexible Feature Code
- SFAC	SFAC xxxx	Secretarial Filtering Access code Enter Flexible Feature Code
- SPCC	SPCC xxxx	Speed Call Controller code Enter Flexible Feature Code
- SPCE	SPCE xxxx	Speed Call Erase code Enter Flexible Feature Code
- SPCU	SPCU xxxx	Speed Call User code Enter Flexible Feature Code
- SSPU	SSPU xxxx	System Speed Call User code Enter Flexible Feature Code
- TFAS	TFAS xxxx	Trunk Answer From Any Station code Enter Flexible Feature Code
- TNDN	TNDN xxxx	Enter the DN-to-TN conversion utility code Enter Flexible Feature Code
- TRMD	TRMD xxxx	Terminal Diagnostics code Enter Flexible Feature Code
- TRVS	TRVS xxxx	Trunk Verification code Enter Flexible Feature Code
- USER	USER xxxx	Set based administration User code Enter Flexible Feature Code
- USCR	USCR xxxx	User Selectable Call Redirection code Enter Flexible Feature Code
- USTA	USTA xxxx	User Status code Enter Flexible Feature Code

Alphabetical list of prompts

Prompt	Response	Comment	Pack/Rel
ADMN	xxxx	Enter set-based administration sequence (used to configure trunks)	supp-16
ALL	(NO) YES	Remove all Flexible Feature Codes Prompted when REQ = OUT	ffc-15
AREM	xxxx	Automatic Set Removal code	supp-16
ASRC	xxxx	Automatic Set Relocation Code	sr-15
ATDA	xxxx	Autodial Activated	ffc-20
ATDD	xxxx	Autodial Deactivated	ffc-20
AUTH	xxxx	Authorization code	baut-15
AWUA	xxxx	Auto Wake Up Activate code	awu-15
AWUD	xxxx	Auto Wake Up Deactivate code	awu-15
AWUV	xxxx	Auto Wake Up Verify	awu-15
BNRA	xxxx	Activate the Busy Number Redial feature	ffc-21
BNRD	xxxx	Deactivate the Busy Number Redial feature	ffc-21
C6DS	xxxx	Six-Party Conference code	awu-15
CCFA	xxxx	Activate the Customer Call Forward feature	ffc-21
CCFD	xxxx	Deactivate the Customer Call Forward feature	ffc-21
CDRC	xxxx	CDR Charge Account code	chg-15

Prompt	Response	Comment	Pack/Rel
CEPT	(NO) YES	Conference European Des Postes Tel defaults are to be used. CEPT is prompted when REQ = NEW. If CEPT = YES, then all CEPT defaults will be set up. The default value for CPP is *67 if Calling Party Privacy (CPP) package 301 is equipped.	basic-15
CFBA	(NO) YES	Call Forward Busy Activated Call Forward to attendant	pldn-15
CFDD		Call forward destination deactivation code	chffc/ffc-22
CFHO	xxxx	Call Forward/HUNT Override via FFC	optf-15
CFWA	xxxx	Call Forward All Calls Activate code	optf-15
CFWD	xxxx	Call Forward All Calls Deactivate code	optf-15
CFWI	(NO) YES	Call Forward All Calls have priority over Group Hunting Skip idle station with CFW active Terminate on idle station with CFW active Prompted when USE = GPHT	optf-15
CFWV	xxxx	Call Forward All Calls Verify code	optf-15

LD 57

Prompt	Response	Comment	Pack/Rel								
CODE	aaaa	Specific Flexible Feature Code (FFC) type. Where: aaa = FFC type to be changed. (e.g., AUTH, CPP, etc.) Two entries are required to change a specific FFC. First enter the mnemonic of the FFC to be changed and then carriage return <cr>. The switch will then prompt the mnemonic just entered. Respond to this second prompt by entering the numeric value desired for that Flexible Feature Code. See example below. The Flexible Feature Code may be up to 4 digits, or up to 7 digits with Directory Number Expansion (DNXP) package (150). CODE is prompted when ALL = NO. Example: to change the Flexible Feature Code for Call Park to 88, respond to CODE as follows: <table><tr><td><u>Prompt</u></td><td><u>Response</u></td></tr><tr><td>CODE</td><td>CPRK <cr></td></tr><tr><td>CPRK</td><td>88 <cr></td></tr><tr><td>CODE</td><td><cr> (No further prompts, return to REQ)</td></tr></table>	<u>Prompt</u>	<u>Response</u>	CODE	CPRK <cr>	CPRK	88 <cr>	CODE	<cr> (No further prompts, return to REQ)	ffc-15
<u>Prompt</u>	<u>Response</u>										
CODE	CPRK <cr>										
CPRK	88 <cr>										
CODE	<cr> (No further prompts, return to REQ)										
	ALL	All feature mnemonics that may have a Flexible Feature Code will be prompted.									
	<cr>	No further prompts, return to REQ.									
COND	xxxx	Conference Diagnostics code	basic-15								
CPAC	xxxx	Call Park Access Code	cpk-15								
CPP	xxxx	Calling Party Privacy	cpp-21								
CPPO	xxxx	Calling Party Privacy Override code	cpp-23								
CPRK	xxxx	Call Park code	cpk-15								
CSHF	xxxx	Centrex Switchhook Flash code	thf-15								
CUST	xx	Customer number associated with this function as defined in LD 15	cust-15								

Prompt	Response	Comment	Pack/Rel
CWGA	xxxx	Call Waiting Activated	ffc-20
CWGD	xxxx	Call Waiting Deactivated	ffc-20
DEAF	xxxx	Deactivate Feature (deactivates RDLN, RGA, CFW, GHD and SNA codes. Same operation as ATDD, CFWD, MSBD, CWGD and RGAD	optf-15
DPVS	xxxx	Data port verifications code	basic-15
ELKA	xxxx	Electronic Lock Activate code	basic-15
ELKD	xxxx	Electronic Lock Deactivate code	basic-15
EOVR	xxxx	Enhanced Override (manual Forced Camp-On followed by Priority Override)	povr-20
FFCT	(NO) YES	Flexible Feature Confirmation Tone This tone allows users of 500/2500 or multi-line telephone sets to receive a confirmation tone after activating/deactivating the following features: • Call Forward activate, deactivate • Ring Again deactivate • Store/erase Stored Number Redial • all Automatic Wake Up codes • Speed Call store • any verification code	ffc-15
GHTA	xxxx	Group Hunt Termination Allowed	pldn-15
GHTD	xxxx	Group Hunt Termination Disallowed	pldn-15
GRCL	xxxx	Group Call List number	ffc-20
GRHP	xxxx	Group Hunt Pilot DN	ffc-14
GRPF	xxxx	Group Call	ffc-20
HIDN	xxxx	Hospitality Identification	hosp-16

LD 57

Page 742 of 1004 Alphabetical list of prompts

Prompt	Response	Comment	Pack/Rel
HOLD	xxxx	Permanent Hold code	basic-15
HREL	xxxx	Hospitality Relocation	hosp-16
HTYP	(LIN) RRB	Hunting Type Linear Hunting Round Robin Hunting Prompted when USE = GPHT	pldn-15
ICFA	xxxx	Internal Call Forward Activate code	icf-19
ICFD	xxxx	Internal Call Forward Deactivate code	icf-19
ICFV	xxxx	Internal Call Forward Verify code	icf-19
ICPA	xxxx	Intercept Computer Interface Activate code	icp-10
ICPD	xxxx	Intercept Computer Interface Deactivate code	icp-10
ICPO	xxxx	Intercept Computer Interface Override code	icp-10
ICPP	xxxx	Intercept Computer Interface Print code	icp-10
IMS	xxxx	Integrated Message System Access code	ims-15
INST	xxxx	Set based administration Installer	adminset-21
ITXX	xxxx	For "1xx" Special Services (up to 4 digits)	ees-18
LILO	xxxx	Login-Logout for 500/2500 ACD sets Dialing the number programmed here allows an ACD Agent on a 500/2500 telephone set to toggle between Login and Logout. There is no confirmation tone.	bacd-16
LIXX	xxxx	500/2500 ACD set login (non-toggle mode)	
LOXX	xxxx	500/2500 ACD set logout (non-toggle mode)	

Prompt	Response	Comment	Pack/Rel
LSNO	nnnn	List Number SCL/SSC/GHT list number LSNO is prompted when the PLDN response has not been defined as a GPHT pilot DN.	pldn-15
MLIO	xxxx	Multi-Language I O	mlio-16
MNT	xxxx	Enter set-based maintenance sequence (used to enable or disable trunks).	mlio-16
MNTC	xxxx	Maintenance Access code	basic-15
MQUE	(All) 0 1 ACTM	Limit to calls queued against pilot DN No limit to the number of queued calls No calls to be queued One call can be queued. Active Members (Allowed with French Type Approval (FRTA)package 197)	supp-16
MSBA	xxxx	Make Set Busy Activated.	ffc-20
MSBD	xxxx	Make Set Busy Deactivated.	ffc-20
MTRC	xxxx	Malicious Call Trace code	mct-15
MWRA	xxxx	Multiple Wake Up Activated Automatic Wake Up (AWU) package 102 must be equipped for the MWU FFC codes to be available.	ffc-20
MWUA	xxxx	Repeat Multiple Wake Up Activated.	ffc-20
MWUD	xxxx	Multiple Wake Up Deactivated	ffc-20
NRDY	xxxx	Not Ready activation/deactivation for 500/2500 ACD sets Dialing the number programmed here allows an ACD Agent on a 500/2500 telephone set to toggle in and out of the Not Ready state like other ACD Agents. There is no confirmation tone returned.	bacd-16
OCBA	xxxx	Activate the Outgoing Call Barring feature	ffc-21

LD 57

Prompt	Response	Comment	Pack/Rel
OCBD	xxxx	Deactivate the Outgoing Call Barring feature	ffc-21
OCBV	xxxx	Verify the Outgoing Call Barring feature	ffc-21
OVRD	xxxx	Override and Priority Override	povr-20
PGAP	xxxx	Answer Parallel Paging code.	ffc-14
PGIP	xxxx	Initiate Parallel Paging code.	ffc-14
PGSP	xxxx	Initiate Serial Paging code.	ffc-14
PLDN	xxxx	Pilot DN	supp-15
PUDN	xxxx	Pick Up DN code.	grp-15
PUGR	xxxx	Pick Up Group code.	grp-15
PURN	xxxx	Pick Up Ringing Number code.	grp-15
RCFA	xxxx	Remote Call Forward Activate code.	optf-15
RCFD	xxxx	Remote Call Forward Deactivate code.	optf-15
RCFV	xxxx	Remote Call Forward Verify code.	optf-15
RDLN	xxxx	Redial Last Number code.	lnr-15
RDNE	xxxx	Redial Number Erase code.	snr-15
RDSN	xxxx	Redial Saved Number code.	snr-15
RDST	xxxx	Redial Store code.	snr-15

Prompt	Response	Comment	Pack/Rel
REP*	0-9	One digit replacement for the * in the CEPT default codes. The CEPT defaults will be defined again with this digit used in place of the “*”. In addition, the trailing # will be omitted. REP* is prompted only when REQ = NEW and CEPT = YES. Use <cr> to create only CEPT defaults. Note that digit replacement is blocked for CPP defaults.	ffc-15
	<cr>	No change to defaults	
REQ	CHG END NEW OUT PRT	Request Change existing data. Exit Overlay program. Create a new data block. Remove Data Block. Print Data Block.	ffc-15
RGAA	xxxx	Ring Again Activate code.	optf-15
RGAD	xxxx	Ring Again Deactivate code.	optf-15
RGAV	xxxx	Ring Again Verify code.	optf-15
RMST	xxxx	Room Status code	rms-15
RPAN	xxxx	Radio Paging Answer call code	rpa-20
RPAX	xxxx	Radio Paging Access code	rpa-20
RTXX	0-511	CO route number for the “1xx” service	ees-18
SADS	xxxx	SAR Enable code	sar-20
SAEN	xxxx	SAR Lock code	sar-20
SALK	xxxx	Ring Again Activate code	sar-20
SAUN	xxxx	SAR Unlock code	sar-20

LD 57

Page 746 of 1004 Alphabetical list of prompts

Prompt	Response	Comment	Pack/Rel
SCPC	xxxx	Station Control Password Change code	basic-15
SFAC	xxxx	Secretarial Filtering Access code	ffcsf-15
SPCC	xxxx	Speed Call Controller code	optf-15
SPCE	xxxx	Speed Call Erase code	ffc-14
SPCU	xxxx	Speed Call User code	optf-15
SSPU	xxxx	System Speed Call User code	optf-15
TFAS	xxxx	Trunk Answer From Any Station code	basic-15
TNDN	xxxx	Enter the DN-to-TN conversion utility.	supp-16
TRMD	xxxx	Terminal Diagnostics code	basic-15
TRVS	xxxx	Trunk Verification code	tvS-15
TYPE	FFC	Flexible Feature Codes data block	ffc-15
USCR	xxxx	User Selectable Call Redirection	uscr-19
USE	GPHT SCLU SCLC	Initiate Group Hunting SCL/SSC List User SCL/SSC List Controller Prompted when the PLDN response has not already been defined.	pldn-15
USER	xxxx	Set based administration User	adminset-21
USTA	xxxx	User Status code	basic-15